



September 28, 2020 (Updated October 5, 2020)

Web Announcement 2316

## **Attention Providers Who Bill Procedure Code 99306 (Initial Nursing Facility Care, Per Day)**

Claims for Current Procedural Terminology (CPT) code 99306 (Initial nursing facility care, per day) have denied in error with error code 2504 (Client Covered by Private Insurance) when the recipient has other insurance on file that is for Hospital coverage only. Effective August 24, 2020, these claims will not deny in error with error code 2504.

The claims submitted for CPT code 99306 with dates of service on or after February 1, 2019, through August 24, 2020, that denied in error with error code 2504 have been automatically reprocessed. Results of the reprocessed claims appear on remittance advices dated October 9, 2020.

Please note: When claims are reprocessed, please be aware that all system and clinical claim editor edits are applicable. As a result, there may be no additional payment, and other claim denials may be received. Providers have the right to appeal denied claims, including those denied upon reprocessing. Please refer to [Medicaid Services Manual Chapter 100](#) and the [Billing Manual](#) for information concerning the claim appeal process and time frames.